

Automated Batting Cages

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August 1996

**RE: "1996 BATTING RANGE SEMINAR"
NEW PAGES FOR ABC "OPERATION AND TECHNICAL MANUAL"**

Dear Batting Range Customer,

I hope you all have had a tremendous 1996 batting range season! We have found 1996 to be a better year than 1995. We believe the "full" Major League Baseball season helped to increase the awareness of baseball for 1996.

We wanted to address two topics with this memo. First, you will find several new pages to be **ADDED** to your new "**OPERATION AND TECHNICAL MANUAL**". **Immediately staple, paste or tape these new pages to hard "index" pages for the SAFETY, TROUBLE SHOOTING, MAINTENANCE and SERVICING sections of the manual.** Although this exercise may seem redundant, these pages stress the importance of reviewing and understanding the "Safety" aspects of your batting range operation. As you all know, "ABC" spends considerable time and effort promoting a safe batting range operation. We feel the safety of both the batters and the attendants is of primary concern for your individual businesses and with the batting range industry in general. **Every person working in and around your batting range must read and completely understand this section of the manual before operating and maintaining your batting range.**

Secondly, "ABC" will again be presenting our "**BATTING RANGE SEMINAR**" during the annual IAAPA convention. We are tentatively scheduling this round-table discussion for **November 19th from 2:00 PM until 4:00 PM.** It is our desire to host this event at the **Royal Sonesta Hotel in New Orleans.** The topics that we intend to address are Batting Range Safety, Maintenance and Promotions.

In order to provide the facilities for this seminar, we need to have a head count of the people planning on attending this seminar. We have a few general guidelines for the attendees: only "ABC" customers are invited to attend; you may have as many as four people attend; we are asking that you bring any and all the promotional material you have promoting your batting range and finally, that you be willing to share your batting range experiences with the group. We also must insist that you contact us by October 15, 1996 if you are planning on attending our seminar and how many people you will be bringing. **PLEASE CALL LEAH at "ABC" ASAP to reserve a space!** Phone number 1-800-578-2243 or 503-390-5714.

Thanks for attention to this memo. We need to hear from you soon!

Sincerely,

A handwritten signature in black ink that reads "Doug Spray". The signature is written in a cursive, flowing style.

Doug Spray
General Manager

IMPORTANT NOTICE

“SAFETY” SECTION

ANY PERSON PERFORMING AN INSPECTION, SERVICE, OR MAINTENANCE ON EQUIPMENT AND NETTING MUST REVIEW AND UNDERSTAND THE “SAFETY” SECTION OF THIS MANUAL!

IMPORTANT NOTICE

“TROUBLESHOOTING” SECTION

ANY PERSON PERFORMING AN INSPECTION, SERVICE, OR MAINTENANCE ON EQUIPMENT AND NETTING MUST REVIEW AND UNDERSTAND THE “SAFETY” SECTION OF THIS MANUAL!

IMPORTANT NOTICE

“SERVICING” SECTION

**ANY PERSON PERFORMING AN
INSPECTION, SERVICE, OR
MAINTENANCE ON EQUIPMENT
AND NETTING MUST REVIEW AND
UNDERSTAND THE “SAFETY”
SECTION OF THIS MANUAL!**

IMPORTANT NOTICE

“MAINTENANCE” SECTION

**ANY PERSON PERFORMING AN
INSPECTION, SERVICE, OR
MAINTENANCE ON EQUIPMENT
AND NETTING MUST REVIEW AND
UNDERSTAND THE “SAFETY”
SECTION OF THIS MANUAL!**