

# KB ELECTRONICS RETURN AUTHORIZATION FORM

(PLEASE FILL OUT INFORMATION BELOW AS COMPLETELY AS POSSIBLE.)

RMA# \_\_\_\_\_ DATE: \_\_\_\_\_ CUSTOMER# \_\_\_\_\_  
(RMA number will be issued upon completion of this form)

REMOVE THE "BLACK POWER CORD", "SPEED INTERFACE" (SELECT-A-PITCH ONLY) AND "MOUNTING BRACKET" FROM THE AC CONTROLLER BEFORE SENDING IN FOR REPAIRS. KB ELECTRONICS IS NOT RESPONSIBLE FOR LOST OR DAMAGED ITEMS DURING SHIPPING AND/OR REPAIR.

KB Electronics will inspect your drive and inform J&J if the drive is repairable, and if repairable what the cost will be. J&J will then contact you with this information; you will then need to let J&J know if you want the repairs completed.

Please verify the following information is correct, write the RMA number on the outside of the return box and include this document when returning your AC Controller for repairs.

Please ship AC Controller(s) to KB Electronics (Not J&J Amusements) to address below:  
KB Electronics  
Attn: Ann Lai  
12095 NW 39Th Street  
Coral Springs, FL 33065-2516

COMPANY NAME: \_\_\_\_\_ CONTACT NAME: \_\_\_\_\_

SHIP TO ADDRESS:

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ COUNTRY: \_\_\_\_\_

CONTACT NUMBER: \_\_\_\_\_ SERIAL NUMBER(S): \_\_\_\_\_

EMAIL: \_\_\_\_\_

DESCRIPTION OF THE PROBLEM:

NOTE: All repaired items will be shipped back to you via UPS-GROUND unless otherwise specified.

Please check one of the optional shipping methods if faster delivery is preferred.

Overnight  2-Day  3-Day

NOTE TO KB ELECTRONICS: Please contact J&J with a repair quote before any repairs are performed. J&J will contact the customer for approval of the repairs. J&J will contact KB Electronics and confirm the repairs have been authorized or declined.