

PHENIX CONTROLS RETURN AUTHORIZATION FORM

(PLEASE FILL OUT INFORMATION BELOW AS COMPLETELY AS POSSIBLE.)

RMA# _____ DATE: _____ CUSTOMER# _____
(RMA number will be issued upon completion of this form)

To have your electronics evaluated or repaired, please send them directly to Phenix Controls (Not J&J Amusements) at the address below. Phenix Controls will evaluate the item and quote a price for repair prior to any work being done. Once the item is inspected, J&J will email or call with the repair cost using the contact information provided on the form.

Attn: Tim Green
Phenix Controls
1619 South Minnie St.
Santa Ana, CA 92707
(714) 547-4316

Please verify the following information is correct, write the RMA number on the outside of the return box and include this document when returning your items for repairs.

COMPANY NAME:

CONTACT NAME:

SHIP TO ADDRESS:

CITY:

STATE:

ZIP:

COUNTRY:

CONTACT NUMBER:

EMAIL:

DESCRIPTION OF THE PROBLEM:

NOTE: All repaired items will be shipped back to you via UPS-GROUND unless otherwise specified.

Please check one of the optional shipping methods if faster delivery is preferred.

Overnight 2-Day 3-Day

NOTE TO PHENIX CONTROLS: Please contact J&J with a repair quote before any repairs are performed. J&J will contact the customer for approval of the repairs. J&J will contact Phenix Controls and confirm the repairs have been authorized or declined.